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### **University of Kerala**

First Semester Degree Examination, November 2024 Four Year Under Graduate Programme Multi Disciplinary Course Business Management

## **UK1MDCMGT101 Organisational Behaviour**Academic Level: 100-199

Time: 1½ Hours Max.Marks:42

#### Part A.

Answer All Questions, Objective Type. 1 Mark Each. (Cognitive Level: Remember/Understand) 6 Marks. Time: 6 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
1.	Recall an example of instrumental value.	Remember	CO 2
	a) Happiness		
	b) Success		
	c) Honesty		
	d) Fame		
2.	Perception is best defined as:	Remember	CO 2
	<ul><li>a) The process of interpreting sensory information</li><li>b) The ability to influence others' opinions</li></ul>		
	<ul><li>c) The assessment of a person's performance</li><li>d) The act of making decisions</li></ul>		
3.	The process of dividing the total task of an organisation or unit	Understand	CO 4
٥.	into successively smaller jobs is known as	Olideistalid	CO 4
4.	is a work group of employees who meet regularly to	Understand	CO 3
''	discuss their quality problems and take corrective measures.	O II de l'Otalia	
5.	Identify the study which explains how individuals and groups interact within an organisation.	Understand	CO 1
6.	Identify the type of organisation in which the authority is typically distributed according to a defined hierarchy.	Understand	CO 4

#### Part B.

# Answer All Questions ,Short Answer. 2 Marks Each. (Cognitive Level: Understand/Apply) 8 Marks. Time: 24 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
7.	Describe about crossed transaction.	Understand	CO 2
8.	Compare between Team and Group.	Understand	CO 3
	Apply the relevance of Taylor's Scientific Management Theory in an organisation.	Apply	CO 1
	Demonstrate the advantages and disadvantages of flat organisational structure.	Apply	CO 4

#### Part C.

Answer all 4 Questions, choosing among options within each question.

Long Answer. 7 marks each. (Cognitive Level: Apply/Analyse/Evaluate/Create)

28 Marks. Time: 60 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
11.	A. Exhibit the significance of the Johari Window.	Apply	CO 2
	or		
	B. Implement the significance of different theories of		
	Motivation.		
12.	A. Analyse the various Leadership Styles adopted by	Analyze	CO 3
	organisations.		
	or		
	B. Examine the factors affecting the group cohesiveness.		
13.	A. Evaluate the challenges and opportunities of	Evaluate	CO 1
	Organisational Behaviour.		
	or		
	B. Review the different approaches to Organisational		
	Behaviour.		
14.	A. Evaluate the impact of different organisational designs on	Evaluate	CO 4
	employee behaviour and job satisfaction.		
	or		
	B. Review the merits and demerits of various types of		
	Organisational Structure.		